

AI Realty App, Inc.

Privacy Policy

Effective Date: April 30, 2026

1. Overview

AI Realty App, Inc. ("AI Realty," "we," "us," or "our") provides independent workflow automation software for licensed real estate professionals. This Privacy Policy explains how we collect, use, store, disclose, and protect information when users access our website, platform, workflows, applications, document tools, AI-assisted features, and related services.

2. Information We Collect

We may collect information users provide directly, information generated through platform use, and information received from authorized workflow sources. This may include name, email address, phone number, account information, brokerage or company name, professional role, state of licensure, real estate license number, workflow information, transaction information, document information, recipient information, payment status, and support communications.

3. Professional Verification Information

Where required, AI Realty may collect information to verify professional eligibility or access rights, including real estate license number, licensing jurisdiction, brokerage affiliation, MLS or association affiliation, office information, verification status, and related compliance records.

4. Workflow and Transaction Information

When users use AI Realty workflows, we may process property address, transaction terms, party names, party contact details, rent, price, deposits, fees, lease or contract dates, document field information, signature routing information, workflow status, user edits, approvals, and document package metadata.

5. MLS-Related Workflow Information

Where MLS-related functionality is available and authorized, AI Realty may process permitted MLS-related information only within professional workflow contexts. MLS data is optional. AI Realty can operate without MLS data. AI Realty does not provide public MLS access, operate an IDX website, resell MLS data, redistribute MLS data, syndicate MLS inventory, or expose MLS data to consumers. AI Realty does not use MLS-related workflow data to train public AI models.

6. Forms and Document Information

AI Realty may process information related to AI Realty document templates, association-approved forms, brokerage-provided forms, agent-uploaded forms, disclosures, addenda, workflow documents, and document packages. These sources are optional workflow inputs. Users are responsible for ensuring they have authorization to upload or use third-party forms or documents.

7. AI Processing

AI Realty may use AI-assisted technologies to help structure information, transcribe or interpret user input, identify missing workflow information, populate document fields, and support review-ready document preparation. AI-assisted outputs may contain errors, omissions, inaccuracies, or incomplete information. Users remain responsible for reviewing all outputs before use.

8. Technical Information

We may collect IP address, browser type, device type, operating system, pages visited, session activity, timestamps, log data, error logs, and analytics data.

9. Cookies and Similar Technologies

AI Realty may use cookies, local storage, session storage, and similar technologies to operate the platform, maintain sessions, remember preferences, improve performance, analyze usage, support security, and provide workflow continuity. Additional details are provided in our Cookie Policy.

10. How We Use Information

We may use information to provide and improve services, create and manage accounts, verify professional access, support workflow functionality, populate document fields, prepare review-ready documents, process payments or entitlements, support e-signature routing, communicate with users, provide support, maintain security, detect fraud or misuse, comply with legal, contractual, and professional obligations, and enforce our Terms of Use and related policies.

11. How We Share Information

We may share information with service providers that help us operate AI Realty, including providers for hosting, authentication, payments, analytics, customer support, email, AI processing, electronic signatures, security, and monitoring. We may also share information when required by law, to protect our rights, to enforce agreements, or in connection with a business transaction such as merger, acquisition, financing, or sale of assets. We do not sell personal information.

12. Third-Party Providers

AI Realty may rely on third-party providers for AI processing, authentication, payments, hosting, analytics, support, electronic signature delivery, and related services. Third-party providers may process information according to their own terms, policies, and technical systems.

13. Payments

Payment information may be processed by third-party payment providers. AI Realty does not store full credit card numbers on its own servers.

14. Data Retention

We retain information for as long as reasonably necessary to provide services, comply with legal or contractual obligations, resolve disputes, maintain audit records, support security, and enforce agreements. Transaction-related records, billing records, workflow logs, consent records, and document-related records may be retained for up to seven (7) years where reasonably necessary. Additional details are provided in our Data Retention Policy.

15. Security

We use reasonable administrative, technical, and organizational safeguards designed to protect information. No system is completely secure. Users are responsible for maintaining the confidentiality of their login credentials and account access. Additional details are provided in our Security Notice.

16. User Choices and Privacy Rights

Users may contact AI Realty to request access, correction, or deletion of certain personal information, subject to legal, contractual, operational, audit, security, and compliance limitations. Depending on location, users may have additional privacy rights under applicable law.

17. Cross-Border Processing

Information may be processed, stored, or accessed in the United States or other jurisdictions where AI Realty or its service providers operate.

18. Children

AI Realty is intended for professional use and is not directed to children.

19. Changes to This Policy

We may update this Privacy Policy from time to time. Updated versions will be posted with a revised effective date. Continued use of AI Realty after updates become effective constitutes acceptance of the updated Policy.

20. Relationship to Other Policies

This Privacy Policy supplements and is incorporated into AI Realty's Terms of Use, Cookie Policy, Data Retention Policy, Security Notice, AI Usage & Limitations, MLS & Brokerage Disclosures, and other applicable Legal Hub documents.

Contact

Questions regarding this document may be sent to:

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